



## How much does it cost?

Vehicle graphics can be designed to any budget. Our average customer spends between \$1000-2500. Let us know your budget ahead of time.

## How long does it take to install?

Most vehicle graphics can be installed in a few hours. Half wraps will be 1-2 full days, and full wraps are usually 2-3 full days.

## Do you do the design?

Yes, we do the design for free included in the price! (Up to 3 revisions)

## What do you need from me?

We need your business information, a copy of your logo in high resolution, PDF or vector format, and any other info or elements you'd like included in the design. We also need the vehicle year, make model, colour and specifications. (ie. Long box, crew cab)

## I don't have a logo or I only have a low quality version.

We can design a logo for you. We can also restore your existing logo and provide you with all file types for your safekeeping! (Additional charges apply)

## Do I need to bring the vehicle in to be measured?

No - we have digital templates for almost all modern vehicles. However, we may ask for measurements and photos for some rare or exotic models, trailers and machinery.

## How long do the graphics last?

We only use top quality materials from leading American manufacturers like 3M, Avery & Arlon, so you can expect 7-10 years from your graphics.

## Can I drop off the vehicle after hours?

Yes you can, we have a secure key drop box outside of our unit.

## Do I need to wash the vehicle before hand?

**Yes** - As a courtesy to our staff and installers, please visit a carwash prior to your visit. Vehicles dropped off with extreme levels of dirt, salt or grease will be subject to a cleaning fee.

## My vehicle has rust, can it be wrapped?

We do not recommend vehicles with rust to be wrapped. Rust spots are best addressed professionally at a body shop prior to your visit. Some minor rust spots may be ok and can be wrapped over, however vehicles with rust will not receive warranty.

## My vehicle was just painted, can we wrap it?

Please ensure your paint job was done at a reputable professional body shop to ensure a sufficient amount of clear coat has been applied to the vehicle, and allow 30 days for curing of the paint prior to the vehicle getting wrapped.

## Where are you located?

We are located at **120 Saunders Road, Unit 2** in the south end of Barrie.

## What is your payment structure?

We take 3 payments; \$500 initial deposit, followed by 50% of balance before production, and the remaining 50% of balance after installation. Your deposit is deducted from the total.

## How can I pay?

We accept e-transfer to [payments@outpacer.ca](mailto:payments@outpacer.ca), visa, cash and debit.

## » To get started right away

You can send your deposit by e-transfer to [payments@outpacer.ca](mailto:payments@outpacer.ca) and then send all of your information to [hello@outpacer.ca](mailto:hello@outpacer.ca) and we'll get started on your design right away. Expect just **24-48 hours turn around** for your initial mockup! Make sure you include your company billing info, including your full name, address, email and phone number for invoicing.